

— WISCONSIN UNION SAFETY PLEDGE —

We are working around the clock to provide you with a safe, enjoyable stay. In addition to our usual rigorous cleaning practices, we have worked with healthcare experts to follow COVID-19 guidelines and go even further in ensuring a safe experience. You can stay with confidence at the Wisconsin Union Hotel & Club Suites. We will always put health and safety first, not because we have to, but because we want to.

Welcome to your campus living room. We invite you to relax and make yourself at home. Thank you for choosing us.

— Health and Safety Practices —

Here are some of the ways we're helping provide you with a safe Wisconsin Union Hotel & Club Suites experience:

- Utilization of electrostatic spray on soft surfaces
- Use of EPA-registered disinfectants
- Installation of sanitizing stations
- Requirement of a minimum of 24 hours between guests in each guest room
- Providing additional cashless payment methods at dining options
- Reduced seating in dining areas
- Reconfiguration of dining areas to provide physically distanced seating
- Requiring the wearing of a mask in shared spaces, when not actively eating or drinking
- Increased cleaning of high-touch areas in public spaces
- Dining spaces cleaned after each use
- Wellness check of team members before each shift
- Provided team members with training on COVID-19 cleaning procedures and COVID-19 health and safety practices
- Sanitizing of luggage carts
- Temporary closing of fitness center and computer lab
- Installation of plexiglass barriers in multiple places, including hotel front desk
- Removal of decorative pillows and other unnecessary items that will not impact the comfort of your stay
- Sanitizing of high touch points in rooms
- Providing of pre-wrapped single use, water glasses in guest rooms
- Providing housekeeping service upon request to minimize physical contact

Your help in creating a safe stay for all our guests is greatly appreciated. We ask that our guests and team members wear masks in public and shared spaces when not actively eating or drinking. We have placed markers on our floors in areas where lines sometimes form to help us maintain physical distancing whenever possible. We are also asking that our elevators have no more than two people in them at the same time, unless the individuals are part of the same household. When you check in, please practice physical distancing, and note the markers on the floor to help a line safely form.

We have temporarily modified our cancellation policy to allow for even more flexibility in light of COVID-19. Please cancel if you begin experiencing COVID-19 symptoms. If this happens, we are so sorry you are not feeling well and hope you will join us another time.



Wisconsin Union Hotel
UNIVERSITY OF WISCONSIN-MADISON